

## A Twenty Five Year Snap Shot of API Utilization

Calendar Year	Official Bed Capacity	Maximum Patient Bed Days	Total Number of Admissions	No. of Unduplicated Admits With Just a Single Stay during the Year	No. of Unduplicated Admits With Multiple Stays during the Year	Total No. of Actual Bed Days Used as a Percentage of Maximum Days Possible (# / %)	Average Daily Census	Average No. of Admissions Per Month	No. of Days in the Year Where API Handled 8 or More Admissions in a Single Day	No. of Days in the Year Where API Handled 5 or More Admissions in a Single Day	No. of Days in the Year with Just One Admission	Number of Discharges
1990	160	58,400	831	529	126	33,147 / 57%	90	69	3	32	90	831
2000	74	27,010	1,448	872	213	23,954 / 88%	65	121	24	140	40	1,448
2011	80	29,200	1,489	863	232	25,225 / 85%	69	124	20	143	25	1,506
2015	80	26,595*	1,547	936	228	23,276 / 88%	64	129	23	166	32	1,555

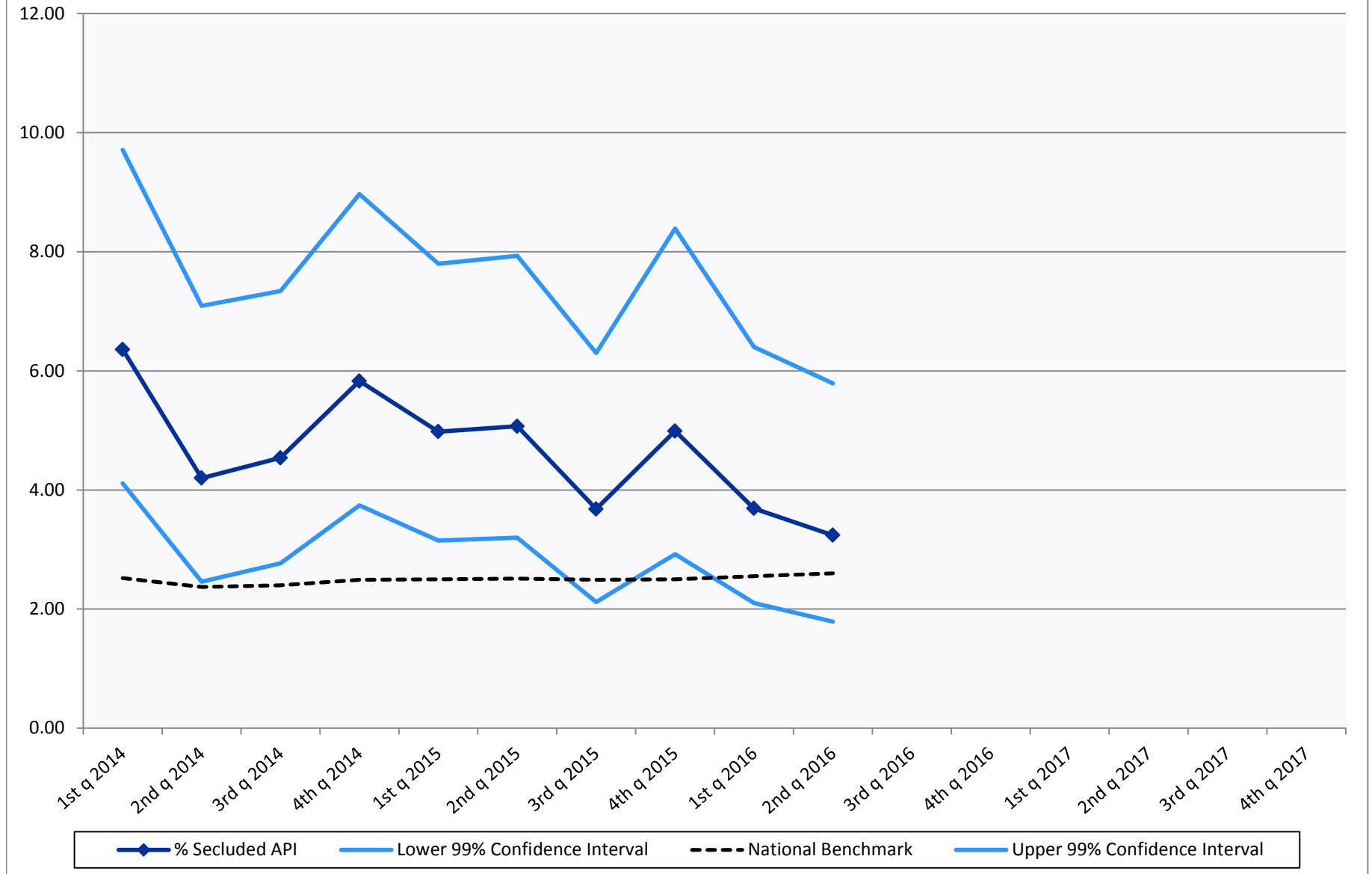
\* The maximum census was reduced for 133 days in the 2015 calendar year. The dates of the census reduction occurred between June 1 and July 26, 2015 and again between October 16 and December 31, 2015 in order to maintain safe patient / provider ratios.

### Important themes:

- 1) Increasing admission pressure as seen by increasing average number of admissions per month, increasing number of days in the year with 5 or more, and 8 or more admissions, and increasing total admissions in the year.
- 2) Utilization with regard to unique individuals served is increasing, as evidenced by the total number of unduplicated admissions during the year with a single stay.

## Percent Secluded

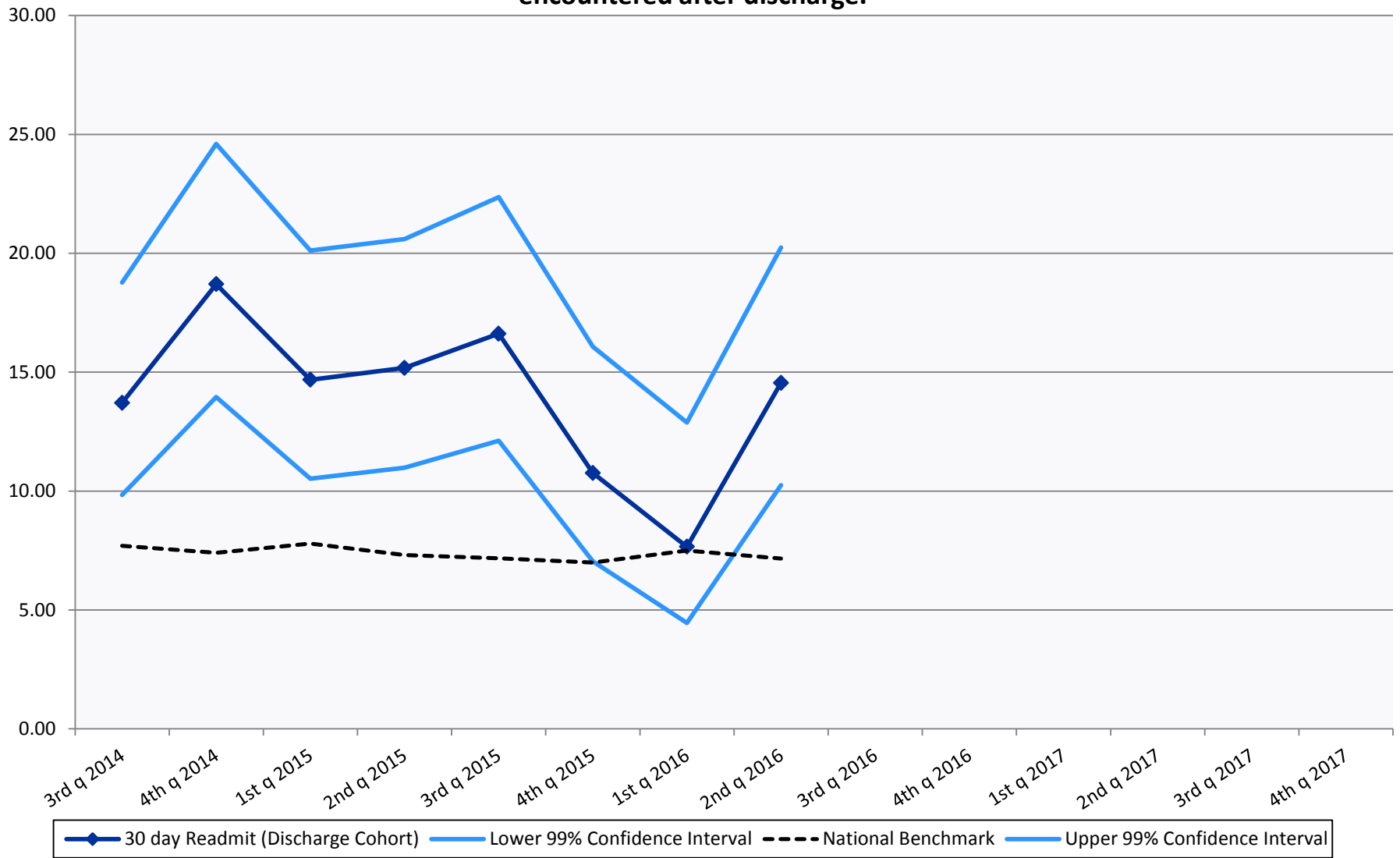
The percentage of unique clients secluded at least once in the quarter.



## 30 Day Readmission Rate

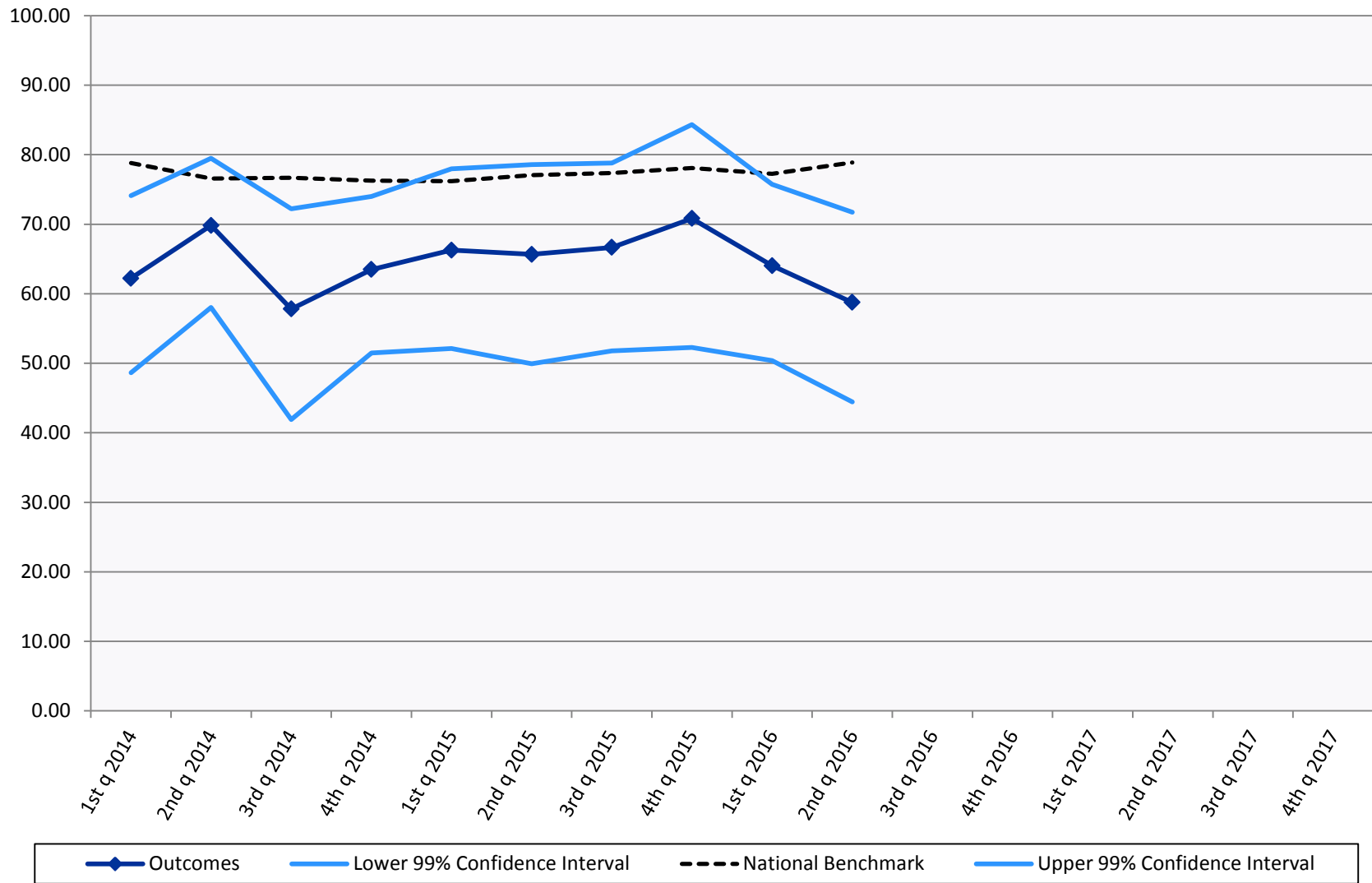
Percentage of Discharges from API that Returned Within 30 days.

\* Based on internal review, the majority of readmissions are related to housing issues encountered after discharge.



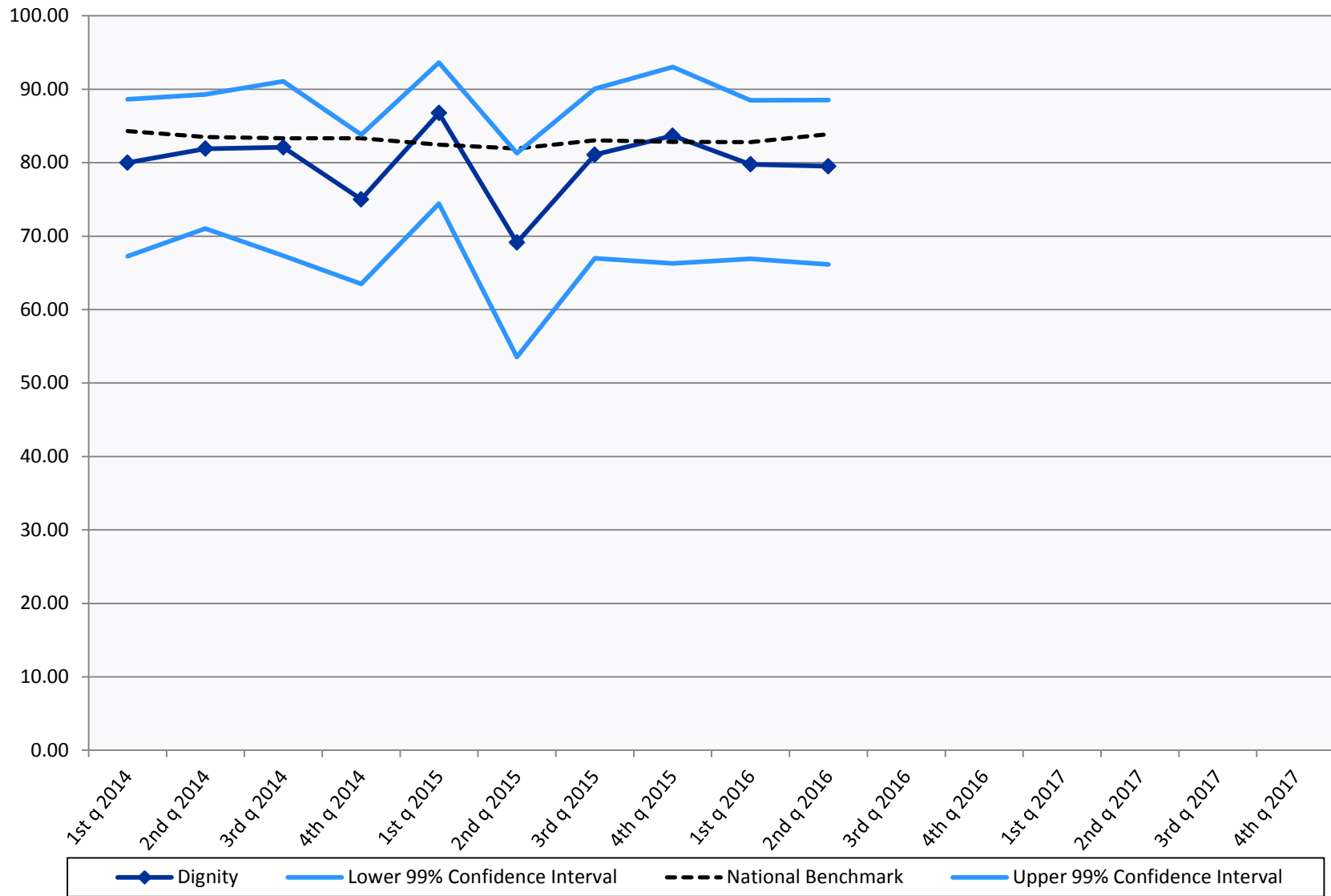
## Patient Survey - Outcome

Percentage of clients surveyed indicating agreement, or strong agreement with statements indicating improved mental health and coping skills as a result of services received.



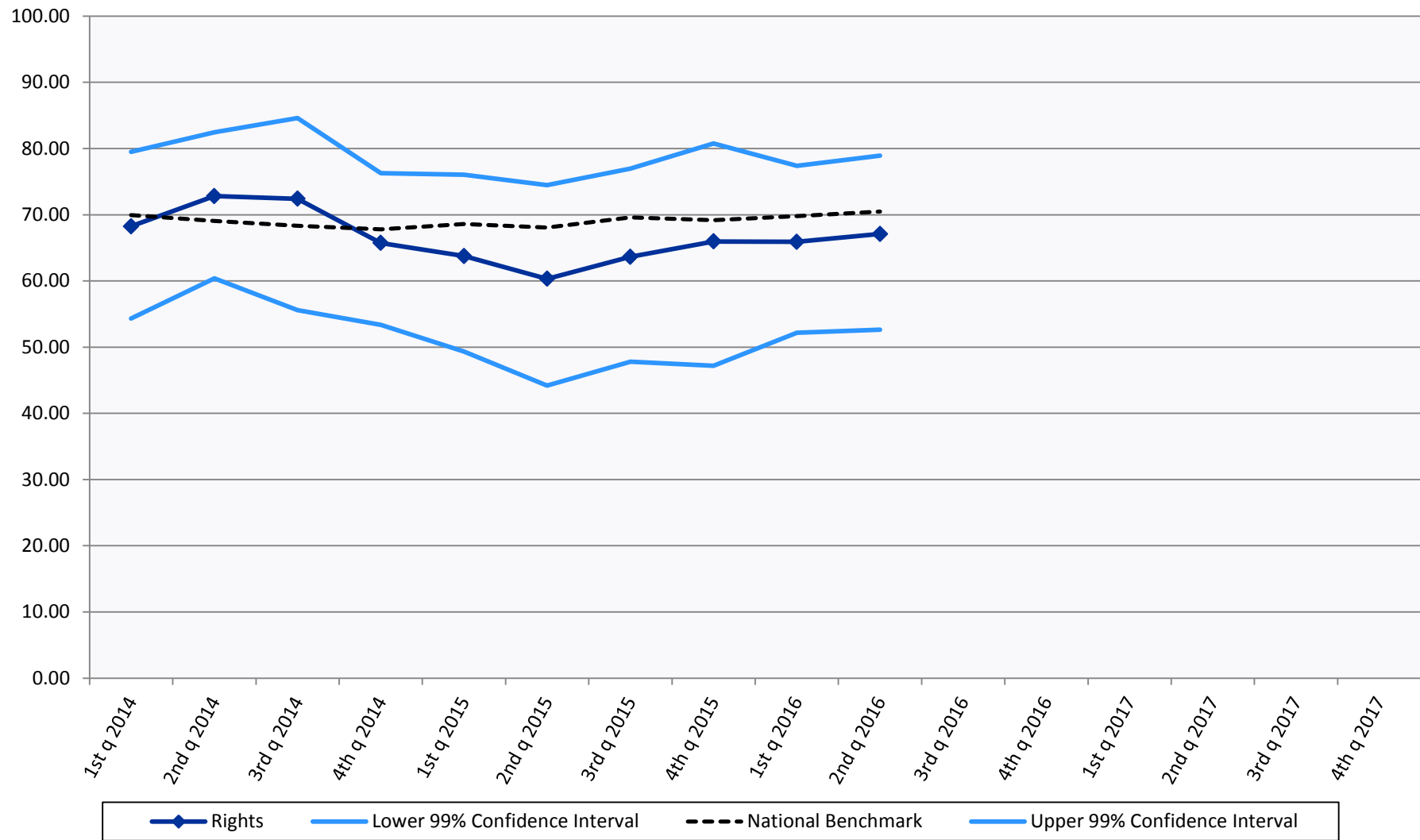
## Patient Survey - Dignity

Percentage of clients surveyed indicating agreement, or strong agreement with statements indicating they were treated with dignity and respect.



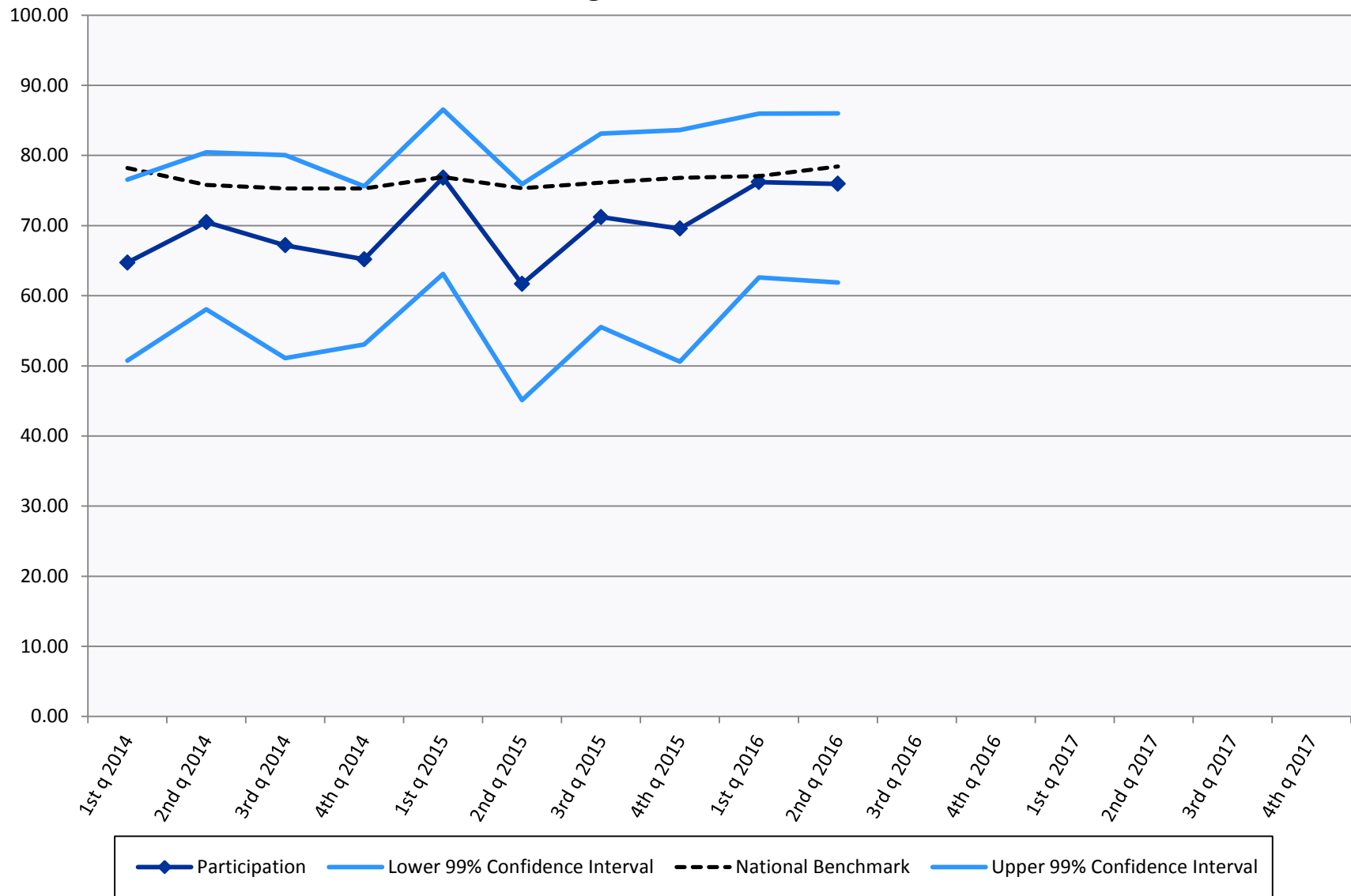
## Patient Survey - Rights

Percentage of clients surveyed indicating agreement, or strong agreement with statements indicating freedom to refuse medications, safe to file complaints, and that complaints were addressed.



## Patient Survey - Participation

Percentage of clients surveyed indicating agreement, or strong agreement with statements indicating active involvement in treatment.



## Patient Survey - Environment

Percentage of clients surveyed indicating agreement, or strong agreement with statements indicating safety, privacy, cleanliness and comfort.

